



## Administrative Services- Code Enforcement Unit

### 2024 Executive Summary\*

	Month		Annual					
	May 2023	May 2024	2020	2021	2022	2023	Projected 2024	2023-2024 % Δ
<b>Public Response Office</b>								
Citizen Complaints Received	1,965	2,033	10,589	13,534	18,177	20,669	24,631	19.2%
Graffiti Citizen Complaints Received <sup>1</sup>	1,546	1,271	8,721	13,075	14,864	14,436	13,039	-9.7%
New Short-Term Rental (STR) Complaints	110	96	616	442	764	883	1,133	28.4%
STR Cases Closed	79	66	517	516	473	807	734	-9.0%
Code Enforcement Citations Issued	108	168	1024	1314	1,517	1,337	1,745	30.5%
Parking Citations Issues <sup>2</sup>	80	127	264	555	794	700	1,411	101.5%
<b>Animal Protection Services**</b>								
Calls Received By Dispatch	6,577	8,150	75,695	84,365	70,142	82,528	92,076	11.6%
Calls Handled By Officers in the Field <sup>3</sup>	1,991	2,368	18,469	24,688	26,128	24,269	23,633	-2.6%
Animals Impounded in the Field	716	678	5,050	7,178	7,160	8,050	7,118	-11.6%
Animal Protection Services Citations Issued	45	65	517	643	703	537	576	7.3%
Animal Protection Services Fix-It Tickets Issued <sup>4</sup>	64	103	763	750	908	692	864	24.9%
<b>Sterilizations</b>								
Animal Foundation	455	583	4,934	3,305	4,624	4,872	4,898	0.5%
Heaven Can Wait	732	776	5,063	8,473	9,810	10,922	10,762	-1.5%
Total Sterilizations <sup>5</sup>	1,187	1,359	9,997	11,778	14,434	15,794	15,660	-0.8%

### Notes & Highlights

- \*- Due to the COVID-19 Pandemic, only essential calls were handled from the beginning of March 2020 to the beginning of May 2020. This was the result in the reduction of staffing to comply with physical distancing practices.
- \*\* - Due to the COVID-19 Pandemic and the challenges of scheduling the public to pick-up and adopt animals, call response changed for some lower priority calls for Animal Protection Services (formerly Animal Control) resulting in fewer animals being impounded and a lower amount of calls handled in the field.
- 1- The dramatic increase in graffiti cases being handled is due in part to a goal to increase proactive graffiti removal.
- 2- This value includes first, second, and third citations for the same vehicle.
- 3- These calls are handled by Animal Control Officers working to cover over 8,000 square miles within unincorporated Clark County.
- 4- This value represents the number of Animal Protection Services Fix-It Tickets Issued by Animal Control Officers. If the owner does not fix the violation, it will require a court appearance.
- 5- Sterilizations were lower in 2020 and 2021 due to the COVID-19 Pandemic as these services were closed from the beginning of March 2020 to the beginning of May 2020, and slowly increased when allowed to reopen.